



**COOK COUNTY
GOVERNMENT**

Veronica Richardson

Administrative Analyst, General Liability
Cook County Risk Management

Lauren Mann

Unemployment Client Support Specialist
Sedgwick Claims Management Services, Inc.

FRAUDULENT & IMPOSTER UNEMPLOYMENT CLAIMS

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DISCLAIMER

All of the content and comments included within this webinar is for informational purposes only.

The presenter is not an attorney nor providing legal advice. Please consult with an attorney in your area for all legal matters

Even if you take all recommended steps, there is no guarantee you will be free from identity theft. Data breaches are out of our control.



Claim Filed

State will send to the employer OR the employer's rep
Employer or employer representative responds—**UI Integrity Act of 2011 requires details**



Determination

Approves or denies benefits
Either party may appeal



Unemployment hearing

This is your final opportunity to present any and all details on the case
Hearing Decision
Either party may appeal to Board



Circuit Court

Legal Matter



Be unemployed or
working reduced hours



Minimum number of
qualifying weeks
and/or hours



Unemployed through
no fault of the claimant




Claimant also maintains


Able to work
Available to work
Actively seeking work



- Unemployment Fraud is massive across the US
- Fraud vs. Imposter claims
- How it works:
 - Claim filed in your name
 - It means they have your Full SSN and Driver's License information
 - Payment sent to an account and routing number that is not associated with you

- If your employer alerts you of the claim filed in your name OR if you receive documents in the mail that alert you that someone has filed a claim in your name
 - If Cook County alerts you, **confirm you did not file**
 - If found out from the mail, follow the next steps, and **send an email to Cook County to notify the IG**
 - Go to the IDES website and read the most updated information and report the Identity Theft
 - https://www2.illinois.gov/ides/Pages/Reporting_Unemployment_Insurance_Fraud.aspx
 - https://www2.illinois.gov/ides/Pages/Contact-IDES_Form.aspx
 - You can call instead to report the fraudulent activity, however it may take up to 4 weeks to get a call back - (800) 814-0513



ILLINOIS DEPARTMENT OF
EMPLOYMENT SECURITY



Individuals ▾ **Employers** ▾ **Workforce Partners** ▾ **Tools & Resources** ▾ **About IDES** ▾

[IDES](#)

Contact IDES

Writing to IDES - Individuals or Employers

If you have a question, a problem to report, or would like to help us better understand how the website or our services may be improved, please let us know by using the form below.

When your contact information is provided, **particularly an email address and ZIP code**, we respond as quickly as possible.

* indicates required field

Why are you contacting IDES? * ▾

Are you submitting a: ▾

Comments

Name: *

- Complete the Unemployment Fraud Report on Identitytheft.gov

The screenshot shows the IdentityTheft.gov website. At the top left is the Federal Trade Commission logo and the text "FEDERAL TRADE COMMISSION IdentityTheft.gov". To the right are "Log In" and "En Español" buttons. A red arrow points to a green notification box that says "Unemployment Benefits Identity Theft" and "Click here to report" with a right-pointing arrow. Below this is a large white box with the text "Report identity theft and get a recovery plan" and a "Get Started" button with a right-pointing arrow. At the bottom left, there is a link that says "or browse recovery steps".

Credit Reporting Agency Phone Numbers and Website Information:

- Equifax – (800) 685-1111 or www.Equifax.com/personal/credit-report-services
 - Experian – (888) 397-3742 or www.Experian.com/help
 - TransUnion – (888) 909-8872 or www.TransUnion.com/credit-help
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- Place a one-year fraud alert on your credit report
 - Place a seven-year extended fraud alert on your credit report
 - Freeze your credit if you are not using it any time soon
 - Get free copies of your credit report monthly until April 2021 at www.annualcreditreport.com
 - <https://oig.ssa.gov/report> - report SSN Fraud to Social Security Administration



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Questions?

Thank you