# **Troubleshooting Haul Permits Online System:**

# How to Turn Internet Explorer Compatibility View On or Off for a Website:

When you turn on Compatibility View, the webpage you're viewing, as well as any other webpages within the website's domain, will be displayed as if you were using an earlier version of Internet Explorer.

This will show you how to add (turn on) and remove (turn off) websites to be displayed in Compatibility View.

# METHOD ONE

## Through the Address Bar

**NOTE:** If Internet Explorer recognizes a webpage that is not compatible, you will see the Compatibility View icon button  $\textcircled{}^{\text{De}}$  on the Address bar.

# 1. To Turn On Compatibily View for the Webpage

A) Click on the unhighlighted Compatibility View icon button. (See screenshot below)

NOTE: The webpage will now reload with Compatibility View turned on for it.



## 2. To Turn Off Compatibily View for the Webpage

A) Click on the highlighted (blue) Compatibility View icon button. (See screenshot below)

**NOTE:** The webpage will now reload with Compatibility View turned off for it.



#### **METHOD TWO**

#### **Through the Tools Menu**

**NOTE:** *This will let you turn on or off Compatibility View for the current webpage.* 

1. Click on the Tools <u>Menu Bar</u> item. (See screenshot below)

**NOTE:** If **Compatibility View** is grayed out, then the webpage has no compatibility issues and does not need to have Compatibility View turned on for it. You can still use **METHOD THREE** below to turn on Compatibility View for it though if you like.



A) Go to step 3.

#### OR

2. Click on the Tools Command Bar button. (See screenshot below)

**NOTE:** If **Compatibility View** is grayed out, then the webpage has no compatibility issues and does not need to have Compatibility View turned on for it. You can still use **METHOD THREE** below to turn on Compatibility View for it though if you like.



#### 3. To Turn On Compatibily View for the Webpage

A) Click on Compatibility View to check it. (See screenshots above)

NOTE: The webpage will now reload with Compatibility View turned on for it.

#### 4. To Turn Off Compatibily View for the Webpage

#### A) Click on **Compatibility View** to uncheck it. (See screenshots above)

**NOTE:** The webpage will now reload with Compatibility View turned off for it.

#### **METHOD THREE**

#### **Through Compatibily View Settings**

**NOTE:** This will let you turn on or off Compatibility View for a webpage by adding or removing the webpage address from the Compatibility View list.

1. Click on the Tools <u>Menu Bar</u> item. (See screenshot below)

File Edit View Favorites	ools Help	
🚖 Fevorites 🔗 Windows	Delete Browsing History InPrivate Browsing InPrivate Blocking Disgnose Connection Problems Reopen Last Browsing Session	Ctrl+Shift+Del Ctrl+Shift+P
Sever	Pop-up Blocker SmartScreen Filter Manage Add-ons	
	Compatibility View Compatibility View Settings	
	Subscribe to this Feed Feed Discovery Windows Update	,
	Developer Tools Internet Options	F12

A) Go to step 3.

#### OR

2. Click on the Tools <u>Command Bar</u> button. (See screenshot below)



#### 3. Click on Compatibility View Settings. (See screenshots above)

#### 4. To Add a Webpage to the Compatibility View List

A) Type in the webpage address that you want to turn on Compatibility View for, and click on the **Add** button. (See screenshot below)

**NOTE:** The current webpage address will automatically be filled in for you. Just clear it if you want to add a different address instead.

ompatibility View Settings	Send Feedback
You can add and remove well Compatibility Wew.	ssites to be displayed in
Add this website:	
http://www.sevenforums.com/	<u>A</u> dd
Websites you've added to Compatible	ty View:
	Bemove
SevenEor	ume com
	ums.com
Include updated website lists from	
Display intranet sites in Compatibil	ty Wew
	ty Wew

B) Go to step 6.

#### 5. To Remove a Webpage from the Compatibility View List

A) Select a listed webpage address that you want to turn off Compatibility View for, and click on the **Remove** button. (See screenshot below)

ompatibility View Settings	Send Feedback
You can add and remove web Compatibility View.	isites to be displayed in
Add this website:	
	≜dd
Websites you've added to Compatibilit	ty View:
sevenforums.com	Bemove
SevenFor	ums.com
Include updated website lists from	Mcrosoft
Display intranet sites in Compatibili	
Display all websites in Compatibility	View
	Qose

6. Click on the Close button. (See screenshots above)